OUR VISION

At CMS we strive to empower SMBs with seamless end-user computing solutions, Our experience in the IT industry focussing on EUC services helps us understand, define and solution next-gen EUC services.

www.celticmanagementservices.com

UMS365

UMS365 aims to lead the industry in innovation, security, and client satisfaction, fostering a connected and agile digital future with Unified endpoint management and Data security at it's core

GET IN TOUCH

SECURE YOUR BUSINESS WITH US

Message Us
cms.info@ie-cms.com

Office Location
SUITE 308, THE CAPEL BUILDING, MARY'S ABBEY, DUBLIN 7, D07 P3YK

Customer Service
Call +353 14434734

CELTIC MANAGEMENT SERVICES

Unlock Your Business Potential with our innovative, Next-gen EUC Solutions

OUR TRUSTED PRODUCTS

We work with innovative product owners to deliver our next-gen End user cybersecurity solution. and our core decommissioning and data erasure/sanitisation services.

www.celticmanagementservices.com

UMS365 OFFERINGS

UMS365

UMSDesk365 + CyberFortify = Best in-class security for end points. Plug and play service consumption

Cyberfortify Security Suite

Implementation of advanced cybersecurity features, including endpoint detection and response, antivirus, data loss prevention and Password vault.

UMSDesk365

UMSDesk365 streamlines the lifecycle management of end user devices, encompassing provisioning, configuration, and decommissioning processes.

UMS365 - KEY FEATURES

- Hardware/Software (O365 / Win 10/11) device provisioning for efficient onboarding.
- Virtual Desktop provisioning for day 1 access/onboarding
- Secure decommissioning protocols ensuring data sanitisation and device recycling.
- Decommissioning reports and certification of data wipe.
- Unified end point device management
- Vulnerability and Patch Management
- Data Loss prevention/ EDR / PEDM /App Control
- Email Protection and security
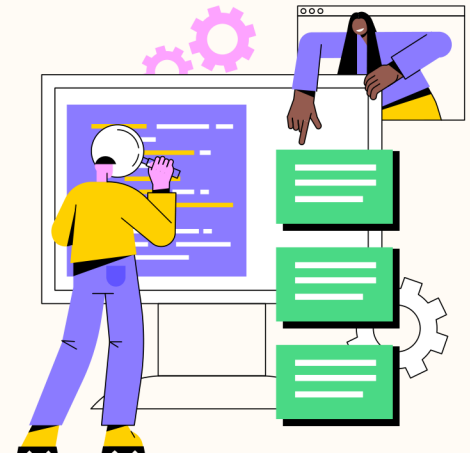
UMS365

SUPPORT SERVICE

Device Provisioning

Manage seamless provisioning of end-user devices using UMSDesk365, ensuring efficient onboarding. From provisioning Physical devices, Virtual Desktops, O365 licenses to Windows 10/11 Image management, is included in our support service.

Device Decomissioning

Through our trusted partnership and technical expertise we will be able to decommission your EUC devices including resale assessment. Data Wipe and sanitisation certificates are issued as part of the support.

Patch Management

Implement regular patching and updates to operating systems and applications using UMS365, reducing vulnerabilities and enhancing system stability.

USER TRAINING AND SUPPORT:

Conduct training sessions for end-users on UMS365 features and offer ongoing support to enhance their experience and productivity.

DOCUMENTATION AND REPORTING

Comprehensive documentation of configurations, incidents, and resolutions. Generate regular reports highlighting key performance metrics.

SERVICE MANAGEMENT

We align service management support processes with ITIL best practices, establishing a structured framework for incident management, change control, and service delivery.

INCIDENT RESPONSE AND RESOLUTION:

Implement a security incident management processes, promptly categorizing and resolving incidents, ensuring minimal impact on end-users and maintaining service levels.

SERVICE DESK OPERATIONS:

We have a service desk to support service operation practices, providing a single point of contact for users, logging incidents, and ensuring efficient communication throughout the resolution process.

AUTOMATED SOFTWARE UPDATES AND PATCHING

You often use various software applications for your tasks.

Meet Sarah, a busy professional who relies on multiple software applications to manage her work efficiently. Sarah uses productivity tools, design software, and communication platforms to stay on top of her tasks. However, managing updates for each application has become a time-consuming challenge.

UPDATE...

Automated Software Updates and Patching

With UMS365, your applications receive automatic updates and patches without requiring your intervention. This ensures that you always have the latest features and security fixes without having to worry about manually updating each application.

30%

40%

50%

LOADING

UPDA

ENHANCED SECURITY FOR COMPANY DATA

You handle sensitive client information on your computer.

Meet Alex, a financial consultant entrusted with handling sensitive client information. In the digital age, safeguarding this data is crucial to maintain trust and compliance. UMS365 plays a pivotal role in fortifying the security of Alex's device, ensuring comprehensive protection for the company's valuable data
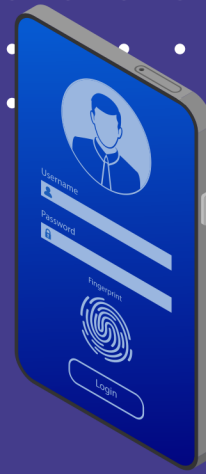
Enhanced Data Security

UMS365 ensures that your device is equipped with the latest security measures, including antivirus software, encryption, and secure access controls. This protects company data from potential threats and ensures compliance with security policies.

THREAT PREVENTION AND ANTIVIRUS PROTECTION

Imagine receiving an email that looks legitimate but contains a hidden threat

Meet Emily, a marketing professional who relies heavily on email communication for her work. One day, she receives an email that appears to be from a known colleague, prompting her to open an attached document. Little does she know that CyberFortify, acting as her digital guardian, is about to thwart a potential cyber threat.

Next Gen AV with Threat Prevention

With CyberFortify, it acts like a digital shield, instantly recognising and blocking harmful content. This ensures your computer stays safe from viruses, malware, and other online threats, keeping your digital life worry-free.
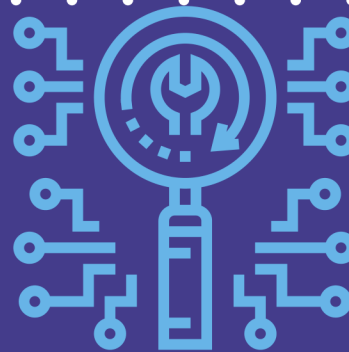
DATA LOSS PREVENTION (DLP)

Ever accidentally sent an email with sensitive information?

Meet James, a human resources manager responsible for handling employee records, including confidential salary information. One busy day, while composing an email to a colleague, he inadvertently attaches a spreadsheet containing sensitive salary details. Fortunately, CyberFortify, equipped with Data Loss Prevention measures, steps in to prevent an unintentional data leak.

Data Loss Prevention (DLP)

CyberFortify helps prevent such incidents. If it detects you're about to share confidential data, it provides a warning, allowing you to double-check and avoid unintentional leaks, ensuring your private information stays private.

EMAIL SECURITY AND FRAUD PREVENTION

SCENARIO

You receive an email claiming to be from your bank, asking for sensitive information

Meet Olivia, a finance professional who regularly receives emails related to banking transactions and financial updates. One day, she receives an email seemingly from her bank, requesting sensitive information. Unbeknownst to the sender, CyberFortify steps in as Olivia's vigilant guardian, ensuring her inbox remains a secure space against phishing attempts and online fraud.

SOLUTION

Email Security and Fraud Prevention

CyberFortify scans your emails, identifies phishing attempts, and alerts you to potential fraud. You can confidently browse your inbox, knowing CyberFortify is your personal guardian against online scams.